

Objectives

Objective	Target	Metrics	Results, Actions & Comments	Satisfactory
Certified Management Systems	Certification to ISO9001, ISO14001 ISO 45001	Achieve Certification	Certification Audits Scheduled 2nd Quarter 2026	Yes
Continually Improve the Management System and It's Operational Processes	Planned System Events Carried out As Scheduled.	Internal Audits carried out as per Audit Schedule. CARs actioned by nominated date.	Audit Schedule &nderway February 2026	Yes
Customer Satisfaction	Repeat Business	Long Term Preferred Supplier Status	Long term Relations with: 1 - Canada Bay Council 2 - Strathfield Council 3 - Private School	Yes
Minimise Environmental Impacts	Environmental Response	Effective Operational Controls. Maintain Zero Environmental Incidents.	Zero Incidents YTD 2026	Yes
Minimise Harm	Hazard & Risk Management	Effective Operational Controls. Maintain Zero Incidents.	Zero Incidents YTD 2026	Yes